

Rising Sun Physical Therapy, Inc.
NOTICE OF PRIVACY PRACTICES

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

Rising Sun Physical Therapy is required by law to maintain the privacy and confidentiality of your protected health information and to provide our patients with notice of our legal duties and privacy practices with respect to your protected health information.

Disclosure of Your Health Care Information

Treatment

We may disclose your health care information to other health care professionals within our practice for the purpose of treatment, payment of health care operations. (example)

“On occasion, it may be necessary to seek consultation regarding your condition from other health care providers associated with Rising Sun Physical Therapy.”

“It is our policy to provide a substitute health care provider, authorized by Rising Sun Physical Therapy, to provide assessment and/or treatment to our patients, without advanced notice, in the event of your primary health care provider’s absence due to vacation, sickness, or other emergency situation.”

Payment

We may disclose your health information to your insurance provider for the purpose of payment or health care operations. (example)

“As a courtesy to our patients, we will submit an itemized billing statement to your insurance carrier for the purpose of payment to Rising Sun Physical Therapy for health care services rendered. If you pay for your health care services personally, we will, as a courtesy, provide an itemized bill to your insurance carrier for the purpose of reimbursement to you. The billing statement contains medical information, including diagnoses, date of injury or condition, and codes which describe the health care services received.”

Workers’ Compensation

We may disclose your health information as necessary to comply with State Workers’ Compensation Laws.

Emergencies

We may disclose your health information to notify or assist in notifying a family member, or another person responsible for your care, about your medical condition or in the event of an emergency or of your death.

Public Health

As required by law, we may disclose your health information to public health authorities for purposes related to the following: preventing or controlling disease, injury or disability, reporting child abuse or neglect, reporting domestic violence, reporting to the Food and Drug Administration problems with products and reactions to medications, and reporting disease or infection exposure.

Judicial and Administrative Proceedings

We may disclose your health information in the course of any administrative or judicial proceeding.

Law Enforcement

We may disclose your health information to a law enforcement official for purposes such as identifying or locating a suspect, fugitive, material witness or missing person, complying with a court order or subpoena, and other law enforcement purposes.

Deceased Persons

We may disclose your health information to coroners or medical examiners.

Public Safety

It may be necessary to disclose your health information to appropriate persons in order to prevent or lessen a serious and imminent threat to the health or safety of a particular person or to the general public.

Specialized Government Agencies

We may disclose your health information for military, national security, prisoner and government benefits purposes.

Marketing

We may contact you for marketing purposes or fundraising purposes, as described below. (example)

“We may have to contact you via phone at times. If you are not at home, we will leave a message on your answering machine or with the person answering the phone. No personal health information will be disclosed during this recording or message other than the date and time of your scheduled appointment or a request to call our office.”

“It is our practice to participate in charitable events to raise awareness, food donations, gifts, money, etc. During these times, we may send you a letter, post card, invitation or call your home to invite you to participate in the charitable activity. We will provide you with information about the type of activity, the dates and times, and request your participation in such an event. It is not our policy to disclose any personal health information about your condition for the purpose of Rising Sun Physical Therapy-sponsored fundraising events.”

“We mail or email newsletters and event announcements regularly to all of our clients for information and education purposes.”

Methods of Communication

We use email, text message, and voicemail to communicate with our patients. If you prefer not to exchange personal health information with any of the above methods of communication, please contact us at 415-282-4083 to specify your preferred method of communication, if any. By contacting us via email or replying to any of our emails, you acknowledge that email is not considered a secure method of communication and that you agree to the risks. Email content and any files transmitted via email are confidential and intended solely for the use of the individual to whom it is addressed.

Change of Ownership

In the event that Rising Sun Physical Therapy is sold or merged with another organization, your health information/records will become the property of the new owner.

Your Health Information Rights

You have the right to request restrictions on certain uses and disclosures of your health information. Please be advised, however, that Rising Sun Physical Therapy is not required to agree to the restriction that you request.

You have the right to have your health information received or communicated through an alternative method or sent to an alternative location other than the usual method of communication or delivery, upon your request.

You have the right to inspect and request a copy of your health information for a fee.

You have the right to request that Rising Sun Physical Therapy amend your protected health information. Please be advised, however, that Rising Sun Physical Therapy is not required to agree to amend your protected health information. If your request to amend your health information has been denied, you will be provided with an explanation for our denial and information about how you can disagree with the denial.

You have the right to receive an accounting of disclosures of your protected health information made by Rising Sun Physical Therapy.

You have the right to a paper or electronic copy of this Notice of Privacy Practices at any time upon request. You may also find this Notice of Privacy Practices at risingsunphysicaltherapy.com.

Changes to this Notice of Privacy Practices

Rising Sun Physical Therapy reserves the right to amend this Notice of Privacy Practices at any time in the future, and will make the new provisions effective for all information that it maintains. Until such amendment is made, Rising Sun Physical Therapy is required by law to comply with Notice.

Rising Sun Physical Therapy is required by law to maintain the privacy of your health information to provide you with notice of its legal duties and privacy practices with respect to your health information. If you have questions about any part of this notice or if you want more information about your privacy rights, please contact Bettina Neumann by calling this office at 415-282-4083. If Bettina Neumann is not available, you may make an appointment for a personal conference in person or by telephone within 2 working days.

Complaints

Complaints about your Privacy rights, or how Rising Sun Physical Therapy has handled your health information, should be directed to Bettina Neumann by calling this office at 415-282-4083. If Bettina Neumann is not available, you may make an appointment for a personal conference in person or by telephone within 2 working days.

If you are not satisfied with the manner in which this office handles your complaint, you may submit a formal complaint to:

DHHS, Office of Civil Rights
200 Independence Avenue, S.W.
Room 509F HHH Building
Washington DC 20201

This notice is effective as of 04/01/03

Edited 09/18/15